

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);  
findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;  
the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures

Programme

Service

Date of  
Transmission